

ICCSSA Fall Conference Registration Now Open!

Iowa Central Community College
Fort Dodge, Iowa

Thursday, October 7th, 1:00pm: Conference Check-In Begins

Friday, October 8th, 3:00pm: Conference will End

[Register Now](#)

Deadline to Register: September 24th

Conference Fee of \$90 includes all conference sessions, three meals and an ICCSSA T-shirt

[Make Hotel Reservations](#)

Meet Our Board



Kari Kaufman
Secretary

Academic/College Success Advisor
Hawkeye Community College

"I'm starting my third year on the ICCSSA board. I got involved with ICCSSA because I was excited about the networking opportunities. I love getting to know and learning from my community college colleagues. The roundtables are the best!"

Meet the Fall Conference Speaker

You won't want to miss our fall conference. Here is a reason why:

We are excited to welcome our fall 2021 keynote speaker: Joey Coleman.

When organizations like Whirlpool, NASA, Volkswagen Australia, the World Bank, and Zappos need to boost their customers' experience, they call on Joey Coleman for assistance.

For nearly twenty years, Joey has helped organizations retain their best customers and turn them into raving fans via his entertaining and actionable keynotes, workshops, and consulting projects. His First 100 Days® methodology helps fuel the successful customer experiences his clients deliver around the world. In his Wall Street Journal #2 best-selling book, Never Lose a Customer Again, Joey shares strategies and tactics for turning one-time purchasers into lifelong customers- while dramatically increasing profits along the way.

As a recognized expert in customer experience design and an award-winning speaker at national and international conferences, Joey specializes in creating unique, attention grabbing customer experiences. He works with companies ranging from small start-ups to large Fortune 500s, with hundreds of mid-size businesses in between.

We welcome Joey Coleman to help us learn about how community colleges across the state of Iowa can increase our student experience and retain them through their educational goals.

